

# We care about the quality of home health care.

How does your local home health agency compare?  
Find this information and much more at [www.medicare.gov](http://www.medicare.gov).

	City	Patients who get better at bathing	Patients who get better at walking or moving around	Patients who get better at taking their medicines correctly (by mouth)
New York State Average		58%	34%	38%
Allegany Co Health Dept CHHA	Belmont	57%	36%	35%
Cattaraugus Co Hlth Dpt CHHA	Olean	50%	25%	28%
Cayuga County CHHA	Auburn	57%	31%	29%
CCH Home Care Palliative Svs	Liverpool	51%	33%	31%
Chemung Co Dept Health CHHA	Elmira	56%	33%	34%
Cortland County Health Dept	Cortland	55%	33%	33%
Finger Lakes VNS CHHA	Geneva	60%	34%	40%
Genesee Region Home Care CHHA	Rochester	62%	38%	44%
Gentiva Health Svs Big Flats	Big Flats	55%	32%	26%
Gentiva Health Svs Liverpool	Liverpool	50%	36%	26%
HCR	Rochester	61%	30%	40%
Home Care Buffalo CHHA	Cheektowaga	50%	32%	29%
Livingston Co DOH HHA	Mount Morris	61%	31%	36%
McAuley Seton Home Care Corp	Cheektowaga	48%	29%	36%
Niagara Co Health Dept HHA	Lockport	54%	34%	35%
Ontario County HHA CHHA	Canandaigua	54%	24%	28%
Schuyler County CHHA	Watkins Glen	48%	29%	22%
Seneca Co DOH Div Nursing CHHA	Waterloo	47%	40%	28%
St Camillus Home Care Agency	Syracuse	67%	31%	30%
St Josephs Hosp Hlth Ctr CHHA	Liverpool	63%	45%	37%
Staff Builders Amherst CHHA	Amherst	55%	33%	34%
Steuben Co Public Hlth CHHA	Bath	46%	31%	22%
Tioga Co Health Dept CHHA	Owego	55%	35%	34%
Tompkins County Home Health Care	Ithaca	62%	34%	31%
Univera Home Care	Buffalo	57%	40%	35%
Viahealth Home Care CHHA	Rochester	59%	35%	35%
VNA Central New York CHHA	Syracuse	60%	37%	41%
VNS Ithaca Tompkins Co CHHA	Ithaca	56%	31%	30%
VNS Rochester Monroe Co CHHA	Webster	68%	45%	51%
Wayne Community Nursing Care	Lyons	55%	36%	37%
Willcare	Buffalo	44%	27%	26%
Wyoming Co DOH CHHA	Silver Springs	48%	32%	25%
Yates County CHHA	Penn Yan	56%	29%	26%

Actual data from home health agencies (rounded) in alphabetical order. All home health agencies may not be listed. Look at "Home Health Compare" at [www.medicare.gov](http://www.medicare.gov) on the web for a complete list of Medicare-certified home health agencies in your area.

The Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services, believes that one way to improve the quality of care is to provide quality measures you can use to compare home health agencies.

What is home health care?

Home health care is provided when you have a medical need for skilled nursing care and other services, like physical and occupational therapy, speech-language therapy, and medical social services provided by a variety of skilled health care professionals at home. Home health care may help you reach and keep your best physical, mental, and social well-being.

Why is this information important?

Quality measures, along with other information, can help you make decisions about home health care. The

quality measures chosen by CMS give you an idea of the quality of care given by each agency. These measures were chosen because they relate to activities that are important to help you continue to live at home.

More information?

CMS has more quality measures and other information to help you make decisions about home health care. Look at "Home Health Compare" at [www.medicare.gov](http://www.medicare.gov) on the web, or call 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048. You may also talk to your doctor or ask friends about their home health experiences.

CMS and IPRO (New York's Quality Improvement Organization) are committed to work together with consumers, those who act on their behalf, the home health industry, and the State of New York to improve the quality of care for home health care patients.



1-800-MEDICARE  
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